

A supervisor should maintain some professional and personal separatism

TRUE / FALSE

from team members.

2. The supervisor role is a minor one in an organization's workplace performance.

TRUE / FALSE

3. A supervisor should receive regular additional training relevant to their role.

TRUE / FALSE

4. There is no need for a supervisor to be involved in a team member's performance appraisal.

TRUE / FALSE

5. Supervisors should be knowledgeable on current workplace safety and industrial relations legislation.

TRUE / FALSE

The supervisor is an important conduit of information between management and workers.

TRUE / FALSE

7. To maintain authority, management should deal directly with workers without going through the supervisor.

TRUE / FALSE

8. A company should invest appropriate time and energy in recruiting, selecting, training and supporting supervisors.

TRUE / FALSE

9. Supervisors should have an intimate understanding of organizational policy, procedures, culture and vision, and communicate this regularly to workers.

TRUE / FALSE

10. An effective supervisor has no need for input from team members, only management.

TRUE / FALSE

11. Credibility for a supervisor is not as important as authority.

TRUE / FALSE

12. A supervisor is responsible for the individual actions of their team members.

TRUE / FALSE

13. 'Do as I say, not as I do' is a key maxim for supervisors.

TRUE / FALSE

14. Supervisors should encourage each team member to develop a sense of personal responsibility themselves to enable the team to function effectively.

TRUE / FALSE

15. A supervisor is only as good as the team they lead.

TRUE / FALSE

16. When the team succeeds, it is the supervisor who should assume the credit.

TRUE / FALSE

17. A supervisor is responsible for the collective outcomes of their team.

TRUE / FALSE

18. A supervisor should not be involved with disciplining team members as this creates disruption of team harmony.

TRUE / FALSE

19. It is important for team members to receive regular constructive feedback from their supervisor on the quality of their performance.

TRUE / FALSE

20. A supervisor should encourage an atmosphere of extreme competition within the team.

TRUE / FALSE

ANSWER KEY

1 True, 2 False, 3 True, 4 False, 5 True, 6 True, 7 False, 8 True, 9 True, 10 False, 11 False, 12 False, 13 False, 14 True, 15 True, 16 False, 17 True, 18 False, 19 True, 20 False

Mr. Richard Kay is the Principal of Dynamic Training, a registered training provider accredited in Victoria. He has been involved in training and operations within the security industry since 1994. Information on training programs and services, including contact details, can be found at www.dynamictraining.com.au.